

TRANSFERRING CANDY DATA FROM ONE COMPUTER TO ANOTHER

Title	Transferring Candy Data from one computer to another
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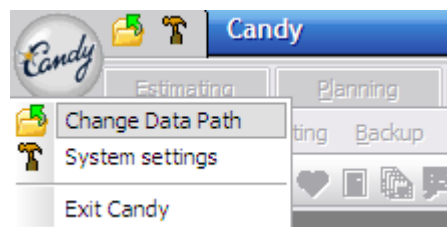
INTRODUCTION

It is possible to copy all the Candy data from one computer to another computer. If Candy has already been used on the destination computer, **DO NOT USE THIS PROCESS**, as the recovery process will overwrite all the existing jobs on the destination computer.

Once Candy data has been copied to the new computer, the Candy licence will need to be de-activated on the old computer and re-installed on the new computer by the CCS Licence support desk. Contact CCS Candy licence desk on +2712 643 0380.

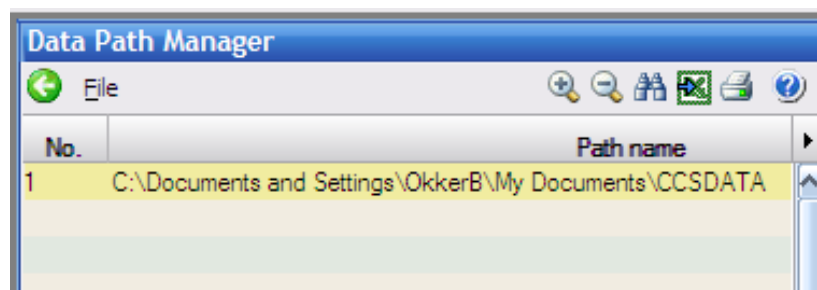
1. Determining the Candy Data Paths on your existing computer

- Click on the **Candy** button and select **Change Data Path**.

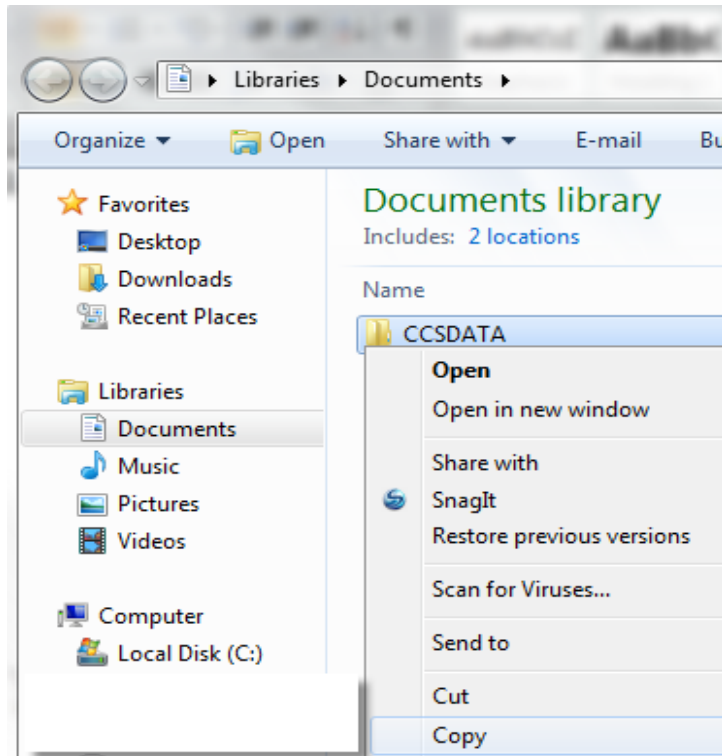


2. Copying the Candy Data to the new computer

- A default or normal Candy installation will have all the Data files stored in **My Documents\CCSDATA**.

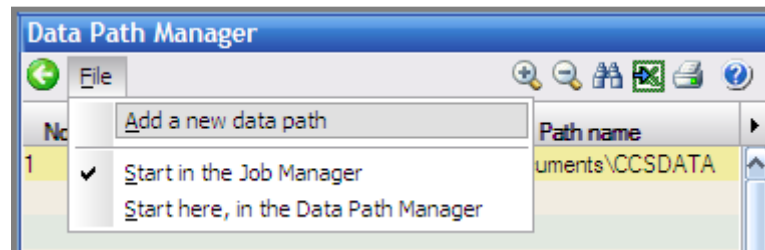


- Make a note of the various paths, as these paths will contain all your Candy Jobs.
- Using Windows explorer **Copy** the data from the old computer and **paste** it on the new computer in **My Documents\CCSDATA**.

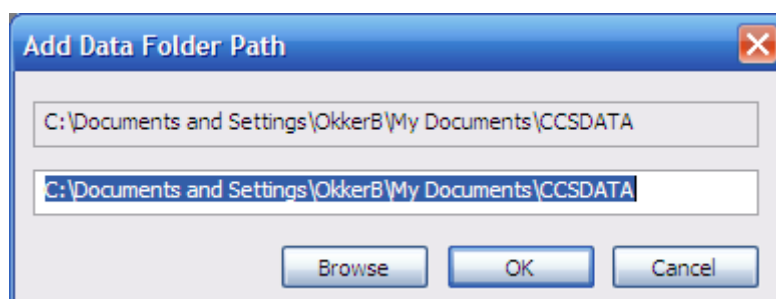


3. Run Candy on the new computer and add the new paths.

- In order to view the transferred Companies and jobs you need to go to the **Data Path Manager** and add the relevant paths.
- Go to **File > Add a new data path**.



- Please browse to the Folders as copied and select the desired folder.



4. Check all the Candy jobs have been transferred to the new computer

Open Candy on the destination computer and ensure that all Candy Companies and Jobs have been transferred correctly to the new computer. If you are an IT Technician, ensure the Candy user checks that all the data has been transferred correctly.

5. Make a backup copy of the old computer

Make a full backup of the old computer's hard drive. In the event that you transferred the Candy files incorrectly we may be able to help you at a later stage, if you have backed up the old data. The two main folders that would need to be backed up are **CCSWIN** that would be on your C:\ drive and **CCSDATA** that should be under C:\My Documents.

6. Troubleshooting

The Candy Company and Jobs do not appear on my new computer.

It is possible that the Candy data was not installed in the **My Documents\CCSDATA** or **C:\CCSWIN** folder.

- Please ensure you check all of the paths under the Data Folder Manager.
- Close the Candy System and open it again, the system might need to refresh.

If you require assistance with the transfer of data please contact CCS Candy technical support on +2712 643 0380.